

The Meter Stamp Society Quarterly



Bulletin



Website: www.meterstampssociety.com

Discussion Group: <https://groups.yahoo.com/meterstampssociety>

Est. 1948

Self Service Kiosks In The Netherlands Hens Wolf

Self service kiosks (SSK) have been a topic in The Netherlands since 1989. In this article I want to give an overview of SSK history, as well as a more in depth account of the new Post&Go vending machines since 28 January 2017.

History

Klüssendorf

The first self service stamp vending machines in The Netherlands were installed on 22 August 1989 (Figure 1). They were manufactured by the German firm Klüssendorf. Over the years a total of 46 automats have been deployed.

In 2001 the Dutch Post decided against the costly conversion of all vending machines from the Guilder to the Euro, the new currency as of 1 January 2002. All vending machines were removed in 2001.

During the Klüssendorf 'reign', three other types of vending machines were tested. A new paper was used in the Frama, Nagler and Hytech vending machines. There were three different types of printing for the rates from the three machines.

Frama

On 21 May 1996 a test started

with vending machines from the well known Swiss manufacturer Frama. The aerial view (Figures 2, 3) shows the Van Brienenoord bridge in Rotterdam. All vending machines were decommissioned on unknown dates before the year 2000.

Nagler

In the meantime another test got underway. On 20 March 1997 a try out started with some German Nagler vending machines (Figure 3). This test period lasted until 29 September 1999.



Figure 3. Nagler

Hytech

In September 2000 (date unknown) a Hytech machine (Figures 4 and 5) was tested in three locations. In fact this was not a Self Service Kiosk, as the machine was operated by a clerk. However, the same type of stamps and the same variable rates as used in the Frama and Nagler vending machines were available. The test period was short lived: the last machine was removed after approximately 2½ months of service on 2 December 2000.

Then it got quiet for almost six years. Still the Dutch Post wanted to promote customer service and wanted to try some self service kiosks again. Between 2006 and 2010 three new types of vending machines were being tested, Wincor-Nixdorf, aCon and Gunnebo. All these vending machines operated



Figure 4. Hytech

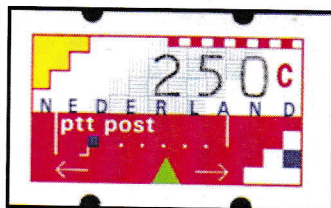


Figure 1. Klüssendorf

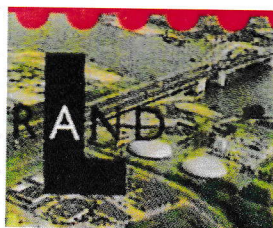


Figure 2b. Frama inset.



Figure 2. Frama

Kiosks continued on page 3